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94.424C

# **QUARTERLY SERVICE QUALITY REPORT** **SOUTH CAROLINA OPERATIONS**

**PAID**  
101-54

COMPANY NAME  
QUARTER/YEAR

Access One, Inc.

3Q14

/

2014

MONTH:

July 2014

August 2014

September 2014

Number of Customer Access Lines

0

0

0

New Service Applications Held over 30 Days

Trouble Reports / Access Line (%)

Same as ILEC

Same as ILEC

Same as ILEC

Customer Out of Service Clearing Times (%)

Same as ILEC

Same as ILEC

Same as ILEC

New Installs and Re-Installs Completed  
within 5 Days (%)

Same as ILEC

Same as ILEC

Same as ILEC

Commitments Fulfilled (%)

Same as ILEC

Same as ILEC

Same as ILEC

Number of Lifeline Customers

Same as ILEC

Same as ILEC

Same as ILEC

Comments / Explanations:

Preparer's Name: Mark Lammert, CPA

Phone and Email: 407-260-1011; mark@csilongwood.com

Mail completed form to:

Office of Regulatory Staff  
Telecommunications Department  
1401 Main Street, Suite 900  
Columbia, SC 29201

(803) 737-0800



# access one

September 22, 2014

RE: Access One, Inc.  
FEIN

Update Company Address and Tax Agent Information as of  
September 30, 2014

Dear Agency,

The purpose of this letter is to notify you that as of September 30, 2014, Access One is using Compliance Solutions, Inc as its tax & regulatory preparation firm. This letter also serves as authorization to work directly with Compliance Solutions, Inc.

The contact information for Access One is as follows:

Compliance & Tax Reporting Contact  
Mark Lammert CPA c/o Compliance Solutions, Inc.  
740 Florida Central Parkway, Suite 2028  
Longwood, FL 32750  
407-260-1011 phone, 407-260-1033 fax, mark@csilongwood.com

Mailing Address for PUC Reports, Invoices, etc  
Access One, Inc.  
c/o Compliance Solutions, Inc.  
740 Florida Central Parkway, Suite 2028  
Longwood, FL 32750

Business Address  
Access One, Inc.  
820 W. Jackson, Suite 650  
Chicago IL 60607

Please contact Mark Lammert if you have any questions or concerns.

Sincerely,



Joel Miller, General Counsel

cc: Mark Lammert, Compliance Solutions, Inc.

Access One, 820 W. Jackson Blvd; Suite 650, Chicago, Illinois 60607  
Phone: 312-441-1000 Fax: 312-441-1010 [www.accessoneinc.com](http://www.accessoneinc.com)